

SMCraig Rehabilitation Services P.A.
3305 Dunwood Ridge Terrace
Bowie, MD 20721
October 9, 2005

Re : Services from Exclusive systems

Dear Mrs. Hobbs,

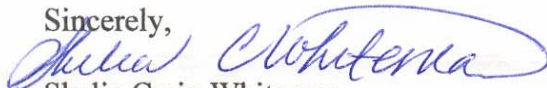
I would like to personally thank your company, Exclusive Systems, for the work that you did repairing our computer system. Your professionalism is certainly to be commended. It is quite nice in these times to find a professional who is prompt, honest and fair. I feel that you went over and above what was expected to determine the cause of difficulty and to repair it in a timely manner.

Additionally, your company provided follow up assistance, calling to determine if there were any concerns or questions that were still present. The added follow through was a pleasant surprise especially since the problem took several steps to correct.

I would certainly recommend Exclusive Systems to any person or company that was in need of IT services. I have complete confidence that each one of your clients would receive the same high quality of commitment to repairing whatever problem exists.

Again, thank you for your assistance. I will not hesitate to use your services whenever the need arises.

Sincerely,



Shelia Craig Whiteman

President

SMCraig Rehabilitation Services P.A.